

MINIMUM REQUIRED RELEASE

The minimum NIOS release for the following appliances is **NIOS 7.3.7**.

TE-805, TE-815, TE-825, ND-805, TR-805
TE-1405, TE-1415, TE-1425, ND-1405, TR-1405, PT-1405,
TE-2205, TE-2215, TE-2225, ND-2205, TR-2205, PT-2205

The minimum NIOS release for the following appliances is **NIOS 8.2.4**.

TE-4015, TE-4025, ND-4005, TR-4005

For information about subscription licenses for your appliances, contact your Infoblox representative.

GETTING STARTED

Complete the following to register your product, obtain your license keys, and access Infoblox Technical Support and technical documentation:

Registering Your Product Online

1. Go to <http://www.infoblox.com/support/customer/evaluation-and-registration>.
2. Locate the serial number for your appliance when you register your product.

You must register your Infoblox product using the above registration link prior to contacting Infoblox Technical Support. Infoblox uses your registration information to proactively inform you about new releases of Infoblox NIOS software, maintenance releases, and patch information. Not registering your product prior to contacting Technical Support may cause delays in support services.

Creating an Infoblox Support Account

1. Go to the Infoblox Support Center web site at <https://support.infoblox.com>.
2. Click **Sign Up** on the **Log in** page to create a login account. Note that you must enter the **Organization Number** you received in the shipping notification to register a new user.
3. You can start using your support account immediately after you have received a confirmation email. This typically takes up to one business day.

Retrieving Licenses

1. Log in to your Infoblox Support account.
2. Click **My Blox** and select **Activate License**. Follow the prompts and provide relevant information to obtain your licenses. Through this process you can obtain all licenses, including subscription licenses, you have purchased from Infoblox.

Accessing Technical Documentation

1. Log in to your Infoblox Support account.
2. Click **Tech Docs** and navigate to the respective documentation available for your appliance.

Thank You,
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